

Quality and Sustainability Policy

Valamar Riviera d.d. is the leader in the implementation of quality standards and hospitality and is the most desirable employer in Croatian tourism.

Our goal is to be the top company in Croatian hospitality by service quality, satisfaction of guests and other users, respect for the interests of employees, the company, the local community and environmental protection.

We are committed to constantly improving our business results, led by our sustainability goals, and especially:

- legal and regulatory compliance, compliance with other requirements
- rational use of resources
- pollution prevention as the basic approach to managing environmental aspects
- waste reduction and proper waste management
- energy efficiency improvement
- purchase of energy-efficient products and services
- ensuring the availability of information and all resources necessary to accomplish our general and individual goals in quality, safety, environment and energy
- employee training
- labor rights application and care for our employees
- respecting the interests of and supporting the local community
- protection of children

To be among the best, we must be committed to constantly improving our skills and efficiency.

Poreč, 25 October 2017

Marko Čižmek

Management Board Member

Željko Kukurin

Management Board President